RIVERWALK
WERRIBEE

Riverwalk® Release Appointment Booking Process

Terms, Conditions and Procedure - Online Appointment Bookings

The Riverwalk® release appointment booking process is subject to terms and conditions and eligibility criteria set out below.

Terms, Conditions and Procedure:

1. Promotional Details

1.1 The Booking Period for Riverwalk Stage 36A commences at 11am on Friday 10 June and will close once all Appointment Booking Timeslots have been exhausted, or at 1pm on that day (whichever comes first).

1.2 Appointment Booking Timeslots can only be made via the online booking system.

1.3 An appointment booking link will be supplied in the email announcing the release of the stage.

1.4 Appointment Booking Timeslots via the online booking system will be made available during the Booking Period at 11am AEST and close at 1pm AEST.

1.5 Appointment Booking Timeslots will be available for a maximum of 15 minutes.

1.6 Appointment Booking Timeslots are allocated on a first-come, first-served basis.

1.7 48 Appointment Booking Timeslots are made available, per stage release.

1.8 Only one Appointment Booking Timeslot will be available per household for each stage release. Multiple Appointment Booking Timeslots from the same household are strictly prohibited and may result in the cancellation of all Appointment Booking Timeslots booked by a household.

1.9 Appointment Booking Timeslots are non-transferable and will be voided if they are transferred. You must notify Development Victoria if you are either unable to attend an Appointment Booking Timeslot or no longer require an Appointment Booking Timeslot by email indicated in the appointment booking link you receive by email in accordance with clause 1.3. Failure to notify Development Victoria under this clause (1.9) may lead to

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you being ineligible to enter the appointment booking process for future stage releases.

1.10 Once an available Appointment Booking Timeslot has been selected and subject to you entering correct contact details, you will receive an email confirming your appointment time. The Riverwalk sales team will call you at your allocated time to arrange the purchase of your preferred lot. If you fail to answer the call made by the Riverwalk sales team at the allocated time, your appointment booking will be forfeited.

1.11 Development Victoria assumes no responsibility in respect of the information that is input by you in the online booking system. It is your responsibility to ensure that the correct details are inputted into the online booking system. Failure to input correct contact details into the online booking system or to be available at the allocated Appointment Booking Timeslot will result in loss of the allocated appointment.

1.12 It is advised that you preselect more than 1 lot, should your preferred lot be sold prior to your allocated appointment time.

1.13 Development Victoria reserves the right to:

1.13.1 modify the stage release procedure; and/or

1.13.2 amend the terms and conditions in relation to the appointment booking process and release of lots, at its absolute discretion.

1.14 By entering this appointment booking process, you agree not to make any claims for losses, costs, expenses, demands or any other actions or recourse against Development Victoria in the circumstance in respect of the operation of the appointment booking process. This includes, but is not limited to you being unsuccessful in securing an Appointment Booking Timeslot or purchase of a lot within any of the stage releases within Riverwalk.

1.15 You are not permitted to enter the appointment booking process if have purchased a lot at Riverwalk within the six months prior to the release of this stage.

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1.16 Failure to comply with these terms and conditions may result in the cancellation of your Appointment Booking Timeslot.

1.17 Development Victoria collects personal information in order to conduct and allocate appointment bookings for stage releases at Riverwalk, to assist in providing the products or services an individual has requested (if any), and to improve its products and services. A copy of Development Victoria's Privacy Collection Statement can be accessed via the following link: https://www.development.vic.gov.au/about/policies-and-disclosures?page=privacy_policy.